

# HOSPITAL PEER REVIEW SERVICES

## Improving Quality Management and Best Practices in Your Hospital

The peer review process is an essential part of Quality Management for every healthcare provider. Hospitals are challenged to provide ever-increasing levels of quality care while keeping the cost of that care in check. The peer review process, when designed and executed well, has been proven to significantly reduce the high costs associated with inappropriate and unnecessary treatment during hospital stays.

Unfortunately, many hospitals struggle to manage this essential process for a number of reasons:

- ▶ Lack of available medical specialist expertise and, therefore, the inability to effectively evaluate medical performance of peers;
- ▶ Strong social and professional ties between medical staff that often make it difficult to conduct unbiased or objective reviews;
- ▶ Medical staff is very busy, so Peer Reviews often do not receive high priority and are too easily deferred.

Without consistent, timely and objective results within the peer review process, hospitals experience reduced quality of care, a declining reputation, expensive litigation, and ultimately, the loss of JCAHO accreditation.

### Outsource Your Peer Reviews to AllMed

All hospitals want to identify those physicians not meeting their Quality Management standards, and to take immediate, appropriate action. While in-house reviews will always be a part of the peer review process, outsourcing a portion of cases to Independent Review Organizations (IRO) is fast becoming the preferred solution for hospitals committed to improving their Quality Management processes. Outsourced reviews yield fast, unbiased results allowing hospitals to continue meeting quality of care and service expectations for their patients, their business and the community.



*"We are a rural hospital with limited access to specialists in our local area for performing Hospital Peer Review. We recently sent a sensitive case to AllMed and received a fast, thorough review from a like specialist on their Peer Panel. AllMed helped us fill a critical gap in our Quality Management system at minimal cost. We'll certainly send them more cases in the future."*

*~ Medical Staff Coordinator,  
Coos Bay, Oregon*

# DOING WHAT'S RIGHT

## Doing What's Right for Your Patients and Your Business

AllMed is a premier URAC-accredited Independent Review Organization (IRO) serving hospitals nationwide. We have an extensive panel of practicing medical specialty reviewers trained to understand the complexities of claims and case reviews. Having access to AllMed's professional staff physicians provides an opportunity expand your professional expertise, increase your staff bandwidth and gives you with the peace of mind you deserve from your Independent Review Organization.

## Healthcare, Customer Care

It's our goal to build trusted, professional relationships at every point of contact. We do this by consistently beating industry standards for review times and providing fast, friendly customer service. As a result, AllMed is considered one of the most responsive IROs in the country.

## FREE ASSESSMENT of YOUR REVIEW PROCESS

*AllMed provides independent medical reviews that help insurance payers, providers and claims managers control healthcare costs and do what's right for each patient, every time. Call us today and take advantage of our free Quality Management and Hospital Peer Review process assessments.*



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## FOUR KEY REASONS FOR CHOOSING ALLMED

AllMed Hospital Peer Review services help hospitals overcome the challenges faced by in-house peer reviews by providing:

1

**Access to Experts:** AllMed offers an extensive panel of board-certified medical specialists in every field. Our staff physicians are always available by phone to answer questions and provide professional consultation.

2

**Objectivity:** We ensure an unbiased review by selecting peer specialists at random from among hundreds of physicians across the country.

3

**Fast Turnaround:** It's not unusual for peer reviews to take 6-18 months, depending on the size of your staff and case load. Because AllMed dedicates so many resources to the peer review process, you can expect results in as little as 21 days.

4

**Cost Control:** Hospitals using AllMed realize reduced litigation expenses, as well as enhanced credibility and a reputation for fairness and integrity.

**AllMed**  
HEALTHCARE MANAGEMENT